



COVID-19 Safety Plan Summary

Melbourne's Luna Park

Organisation: Melbourne's Luna Park

Date: Updated 1/10/2020

Address: Lower Esplanade, St Kilda 3182

Luna Park is an iconic Melbourne attraction. It is a highly process driven and disciplined Amusement Park sitting on a site of over four acres, over two and a half acres of which are available to the public (10,000m²). Luna Park has exceptionally strong procedures for training and operation of the Park and has developed a robust strategy for re-opening with social distancing and hygiene restrictions required to manage the COVID-19 health issue and deal with any outbreaks should they arise.

This COVID Safe Plan has been developed using both Federal and State Government guidelines. Luna Park will only operate when permitted according to best practice COVID Safe operating principals. This is a live document that is subject to change from either internal or external factors, with the aim of reducing risk to all.

Luna Park operates primarily as an outdoor attraction with normal full capacity of 4500 people. This plan is a cautious approach and roadmap for re-opening, initially with greatly reduced guest numbers which are well below Government density guidelines.

THE FIVE PRINCIPLES OF THE COVID SAFE PLAN

1. Ensure physical distancing

All people in the Park should be at least 1.5 metres apart and there should be no overcrowded areas. This means:

- Ensuring workers and guests are 1.5 metres apart at all times. Where this is not possible, the duration of the close contact should be minimised
- We ensure the Park abides by the four-square metre rule density quotient with even greater distances than what is required.

2. Wear a face covering

Workers and guests must always wear a face covering with the exemptions of children under the age of 12 except when eating and drinking, health or other exemptions apply. This means:

- Face coverings by workers are worn.
- We encourage guests that they do not take face coverings off when talking on the phone or with others
- Full personal protective equipment (PPE) for high-risk settings is used (when applying first aid etc)

3. Practise good hygiene

Operators regularly clean high touch-surfaces and encourage good hygiene practices of guests. This means:

- We schedule regular cleaning and disinfecting of high-touch surfaces (including all surfaces and handrails).
- We mandate regular handwashing by workers and guests and make soap and hand sanitiser available for all workers and guests throughout the Park. We have a 'sanitise before you ride' policy.

4. Keep records and act quickly if workers become unwell

- Have a strict policy that any workers who feel unwell must stay at home.
- Keep records of workers and guests details for contact tracing as per government requirements.
- Schools will need to keep a list of people attending and provide that to Luna Park if we are notified that a confirmed case has attended the Park.
- All activities are to be held in outside areas where practical, which don't have a roof or ceiling, including lunch breaks. This includes;
- School arrival requirements when students are physically counted.

5. Avoid interactions in confined spaces

- All activities including lunch breaks are to be held in outside areas where practical, which don't have a roof or ceiling.
- School arrival requirements when students are physically counted.

COVID-19 SAFE RIDES

Each ride has had a COVID-19 risk assessment completed. This has resulted in reduced capacities for each of the rides as well as additional cleaning procedures between each shift, and at the start and end of each day. Each ride has hand sanitiser attached to the queue rail. Guests should use hand sanitiser before entering every ride area. The more guests that can be encouraged to use hand sanitiser, the less likely the spread of any infection.

Social distancing marks are clearly marked on the ground to assist guests to maintain the correct distancing at all places queuing is likely.

High traffic areas for guest movement will be considered and social distancing adhered to. Queue lines and distancing marks are clearly marked.

REFUSAL OF ENTRY

Luna Park reserves the right to refuse entry if you are:

- Suffering from flu like symptoms
- A visitor who has been in close contact with a person who is COVID-19 positive
- A visitor who has travelled overseas or to a COVID-19 hotspot in the past 14 days
- A visitor is COVID-19 positive
- A visitor is not complying with mandatory Government requirements

Schools must ensure their students and staff have adhered to the above.

FIRST AID

First aiders are required to strictly adhere to infection control requirements. All first aiders are required to wear disposable face masks, goggles, and disposable apron as an added protection while providing first aid. It is essential that all first aiders follow the process for maintaining infection control.

1. Washing hands
2. Installing Personal Protective Equipment (PPE)
3. Sanitising First Aid office after aid is given
4. Removing Personal Protective Equipment (PPE)
5. Washing hands

Information posters are displayed in the first aid office to instruct and assist first aiders as to the best process. Training has been provided to all users of PPE to ensure the proper use of those items and prevent misuse. Any guest or staff member requiring first aid will be required to answer the health check and temperature check prior to first aid being given. Anyone found to be displaying any COVID-19 symptoms requires the first aid decision to be elevated to the Park Duty Manager for consideration.

THE CLEAN TEAM

There is a designated clean team that is tasked with cleaning all areas of the Park whenever we are open to the public. This team is given appropriate PPE and training in the use of PPE. All clean team members will be required to wear face masks, goggles. There will also be disposable aprons during bodily fluid spill clean-up, to be disposed of at the end of each spill clean.

RESTROOM CLEANLINESS

The clean team is responsible for cleaning/disinfecting restrooms frequently. They must also monitor/control restroom capacity to uphold physical distancing guidelines in those facilities. Every second toilet will be closed while we assess Park numbers to ensure physical distancing. This will be reassessed as needed by management. The higher the volume of traffic in the toilet, the more these areas will be cleaned and sanitised.

FOOD AND BEVERAGE OPERATIONS

At this stage no indoor seating is permitted.

Seating will be reduced to allow physical distancing in seating areas. Families/people residing in the same house can be seated together. Tables will be arranged such that the distance from the back of one chair to the back of another chair will be more than 1.5 metres apart and that guests face each other from a distance of at least 1.5 metres and that density quotient of one person per 4m² is maintained as long as that is a requirement.

Host stands and service areas must frequently sanitised by the F&B team. Table numbers are to be sanitised after each use. Only single-use, disposable paper menus, or menu signs will be used.